

Liaison National Bank

Frequently Asked Questions

What is the Liaison National Bank?

The Liaison National Bank connects recently retired and peri-retired mental health professionals, with NHS providers looking to increase capacity and improve patient care.

Latest estimates put the mental health waiting list at 1.2m people in England. The Bank supports healthcare professionals to continue their service, leveraging their tenured experience to enhance clinical capacity and patient care.

Whilst much of the activity will be in-person, the Liaison National Bank aims to make optimal use of technology, facilitating remote care when clinically appropriate. In this way, members of the Bank can work flexibly, fitting in as much or as little as they would like, around their other interests and commitments.

Who is eligible for the Liaison National Bank?

1. Retired and peri-retired clinicians who have active registration on the General Medical Council (GMC) medical register and hold a licence to practice. Consultants also must be on the GMC's specialist register.
2. NHS providers of mental health services across the UK

When will the Liaison National Bank go-live?

We are excited to announce that expressions of interest will open from November 2024. Our goal is to officially launch the initiative in early 2025, and we're committed to making the onboarding process as smooth as possible for all participants. Should you have any questions along the way, don't hesitate to reach out - we're here to help. You can reach our teams at info@liaisongroup.com.

Who are Liaison Group?

Liaison Group is a trusted advisor and delivery partner to the NHS. For over 35 years we've supported NHS leaders looking to solve their challenges, curating world-class teams from our 385 NHS experts to manage and deliver outcomes with significant value.

We've delivered over £1.3bn of savings and efficiencies back into health and social care to drive system improvements. The Liaison National Bank is a Liaison Group initiative.

How does the Liaison National Bank work?

Clinicians who have expressed interest in the initiative and meet the criteria to join will be invited to register early next year.

Compliance documentation and pre-employment information will be uploaded ready for approval by participating trusts.

A worker profile will be created within Liaison Workforce's temporary workforce management platform (TempRE) which is used to manage the end-to-end process of booking, timesheet submission and authorisation.

Workers will receive digital notifications of assignments based on their specialty, sub-specialisms and interest in performing supporting professional activities, as nominated within their unique profile. Using the TempRE website or Liaison Link app, workers can signal their interest and availability for assignments.

Providers can add any vacancies requiring additional capacity to TempRE.

Providers will receive an alert for any available workers that match their requirements and can review associated profiles and compliance documents. They can then book the clinician of their choice. Providers are responsible for signing off compliance documentation, providing local induction and arranging delivery of clinical activity.

On completion of the assignment, the worker submits an electronic timesheet for authorisation using the Liaison Link app and will be paid on a weekly basis. Workers can view vacancies bookings, submit timesheets and view payslips using the Liaison Link app.

Both clinicians and providers can now register expressions of interest in the National Bank by scanning the QR codes below:

